



Friends Travel & Tourism LLC - web

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Consultant

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Voucher Details

TBOH Confirmation: **3ZNFOS**

Istanbul (Turkey)

Sultanhan Hotel - Special Class
Piyer Loti Cad No:7,Istanbul,Istanbul,TR

Phone No: 90-212-5163232

Check In: 04 Jan 2023

Check Out: 06 Jan 2023

Room 1:

Mr JOB GRACA

Mrs JOANA PATRICIA PINHO PEREIRA DE ALMEIDA CARDOSO

Mr JOSHUA GABRIEL DE ALMEIDA CARDOSO DA GRACA(3 Yrs)

Room 2:

Mr JOB PATRICIO DE ALMEIDA CARDOSO DA GRACA

Mr JOAO EDER DE ALMEIDA CARDOSO DA GRACA(9 Yrs)

Ms OMARA LEAH A CARDOSO DA GRACA(10 Yrs)

Booked On:

16 Dec 2022

Hotel Confirmation No:

66735158,66735153

Guest Itinerary/General Information

Rooms	Room type	Room Details	Adult(s)	Child
Room 1	Deluxe Triple Room,1 Queen Bed And 1 Twin Bed,Nonsmoking	Incl:Breakfast buffet,Free WiFi Amenities:Smoking permitted, Heating, Non-Smoking, Television, Premium bedding, Turndown service, Sleep Number by Select Comfort mattress, Iron/ironing board (on request), Satellite TV service, Pillow menu, Electric kettle, Soundproofed rooms, Blackout drapes/curtains, Daily housekeeping, Free WiFi, Hypo-allergenic bedding available, Espresso maker, Phone, Designer toiletries, Premium TV channels, Towels provided, Minibar (stocked, some free items), Bedsheets provided, Day bed, Soap, Toilet paper, Egyptian-cotton sheets, Shampoo, Slippers, Mobile key entry, Shower/tub combination, Private bathroom, Wheelchair accessible, Free toiletries, Down comforter, Air conditioning, Hair dryer, In-room safe, Rainfall showerhead, Rollaway/extra beds (surcharge), Room service (24 hours), LCD TV, Free bottled water, Room and bed type depend on availability check-in, Free cribs/infant beds Promo: Save75% Room Desc:431 sq feet Internet - Free WiFi Entertainment - LCD television with premium channelsFood and Drink - Espresso maker, minibar (stocked with some free items), electric kettle, and 24-hour room serviceSleep - Select Comfort bed, Egyptian cotton linens, a down duvet, a pillow menu, and blackout drapes/curtains Bathroom - Private bathroom, slippers, and a shower/tub combination with a rainfall showerheadPractical - Day bed, safe, and phone; rollaway/extra beds and free cribs/infant beds available on requestComfort - Air conditioning, daily housekeeping, and heatingAccessibility - Wheelchair accessibleNon-SmokingRoom/bed type depends on availability at check-in	2	1
Room 2	Deluxe Triple Room,1 Queen Bed And 1 Twin Bed,Nonsmoking	Incl:Breakfast buffet,Free WiFi Amenities:Smoking permitted, Heating, Non-Smoking, Television, Premium bedding, Turndown service, Sleep Number by Select Comfort mattress, Iron/ironing board (on request), Satellite TV service, Pillow menu, Electric kettle, Soundproofed rooms, Blackout drapes/curtains, Daily housekeeping, Free WiFi, Hypo-allergenic bedding available, Espresso maker, Phone, Designer toiletries, Premium TV channels, Towels provided, Minibar (stocked, some free items), Bedsheets provided, Day bed, Soap, Toilet paper, Egyptian-cotton sheets, Shampoo, Slippers, Mobile key entry, Shower/tub combination, Private bathroom, Wheelchair accessible, Free toiletries, Down comforter, Air conditioning, Hair dryer, In-room safe, Rainfall showerhead, Rollaway/extra beds (surcharge), Room service (24 hours), LCD TV, Free bottled water, Room and bed type depend on availability check-in, Free cribs/infant beds Promo: Save75% Room Desc:431 sq feet Internet - Free WiFi Entertainment - LCD television with premium channelsFood and Drink - Espresso maker, minibar (stocked with some free items), electric kettle, and 24-hour room serviceSleep - Select Comfort bed, Egyptian cotton linens, a down duvet, a pillow menu, and blackout drapes/curtains Bathroom - Private bathroom, slippers, and a shower/tub combination with a rainfall showerheadPractical - Day bed, safe, and phone; rollaway/extra beds and free cribs/infant beds available on requestComfort - Air conditioning, daily housekeeping, and heatingAccessibility - Wheelchair accessibleNon-SmokingRoom/bed type depends on availability at check-in	1	2

Guest Nationality: Angola

Hotel Rules and Regulations

CheckIn Time-Begin: 1:00 PM

CheckIn Time-End: midnight

CheckOut Time: 1:00 PM

CheckIn Instructions:

Extra-person charges may apply and vary depending on property policy

Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges

Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed

Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, a first aid kit, and window guards

Be prepared: check the latest COVID-19 travel requirements and measures in place for this destination before you travel.

Special Instructions : This property offers transfers from the airport (surcharges may apply). Guests must contact the property with arrival details before travel, using the contact information on the booking confirmation. Front desk staff will greet guests on arrival.

Minimum CheckIn Age : 18

Mandatory Fees:

You'll be asked to pay the following charges at the property:

COVID-19 testing fee (PCR screening): TRY 170 per person, per stay.

We have included all charges provided to us by the property.

Optional Fees:

Airport shuttle fee: TRY 450 per person

Nearby parking fee: TRY 15 per day

Rollaway bed fee: TRY 50.0 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

Cards Accepted: Visa,Diners Club,Debit cards,American Express,Cash,Mastercard

Reservations are required for massage services and spa treatments. Reservations can be made by contacting the hotel prior to arrival, using the contact information on the booking confirmation.

One child 3 years old or younger stays free when occupying the parent or guardian's room, using existing bedding.

No pets and no service animals are allowed at this property.

This property advises that enhanced cleaning and guest safety measures are currently in place.

The property is cleaned and disinfected using an electrostatic sprayer; disinfectant is used to clean the property; commonly-touched surfaces are cleaned with disinfectant between stays; bed sheets and towels are laundered at a temperature of at least 60°C/140°F; guestroom doors are sealed after cleaning.

Personal protective equipment, including masks and gloves, will be available to guests.

Social distancing measures are in place; staff at the property wear personal protective equipment; a shield is in place between staff and guests in main contact areas; periodic temperature checks are conducted on staff; temperature checks are available to guests; guests are provided with hand sanitizer; cashless payment methods are available for all transactions; contactless room service is available; guests can access their rooms with a mobile device; masks are required in public areas.

Contactless check-in and contactless check-out are available.

Enhanced food service safety measures are in place.

Individually-wrapped food options are available for breakfast and through room service.

The property requires all guests receive on-site PCR COVID-19 testing (TRY 170 per person, per stay); reservations required for on-site testing.

On-site PCR COVID-19 testing is available for a fee.

This property affirms that it follows the cleaning and disinfection practices of Safe Tourism Certification Program (Turkey).

This property affirms that it adheres to the cleaning and disinfection practices of COVID-19 Guidelines (CDC) and Safe Travels (WTTC - Global).

Service animals not allowed,Pets not allowed,Shield between guests and staff in main contact areas,Property follows sanitization practices of Safe Travels (WTTC - Global),Temperature checks are available to guests,Onsite COVID-19 testing (PCR) is available,Social distancing measures are in place,Guest accommodation is sealed after cleaning,Staff temperature checks are conducted regularly,Property is cleaned with disinfectant,Guests are provided with free hand sanitizer,Staff wears personal protective equipment,Property follows regional sanitization guidelines Safe Tourism Certification Program (Turkey),Cashless transactions are available,Masks are available to guests,Bed sheets and towels are washed at a temperature of at least 60°C/140°F,Food service has been amended for enhanced safety,Essential workers only - NO,Protective clothing is available to guests,Contactless check-in is available,Electrostatic spray is used for disinfection,Onsite COVID-19 testing (PCR) is required,Gloves are available to guests,Masks are compulsory at the property,Reservations are required for onsite COVID-19 testing,Property follows sanitization practices of COVID-19 Guidelines (CDC),Property does not require health documentation at check-in,Contactless check-out is available,Property confirms they are implementing guest safety measures,Contactless food service / room service is available,Individually-wrapped food options are available,Property confirms they are implementing enhanced cleaning measures,Individually-wrapped food options are available through room service,Individually-wrapped food options are available for breakfast,Commonly-touched surfaces are cleaned with disinfectant

Payment Information - It is a prepaid booking. Please do not charge the guest.

Room1: The Room(Deluxe Triple Room,1 Queen Bed And 1 Twin Bed,Nonsmoking) and Inclusion(Breakfast buffet,Free WiFi) paid by the Supplier.Room2: The Room(Deluxe Triple Room,1 Queen Bed And 1 Twin Bed,Nonsmoking) and Inclusion(Breakfast buffet,Free WiFi) paid by the Supplier.

Cancellation and Charges (Per Room)

Cancelled on or After	Cancelled on or Before	Cancelled Charges
15-Dec-2022	03-Jan-2023	100.00%
No Show will attract full cancellation charge unless otherwise specified		

Early check out will attract full cancellation charge unless otherwise specified

